

Julie Arndorfer, Account Executive

Julie brings over 10 years of sales experience to the Side Channel team as an Account Executive. Julie has spent most of her career in sponsorship sales and working with CISOs and CHROs across the country. She is passionate about finding the right solutions and products for each client to solve their problems. She holds a Bachelors Degree in Business Administration from the University of Arizona (BEAR DOWN!) and lives in Portland, OR.

When she is not in the office, Julie enjoys traveling, finding the best new breweries, wine tasting, and exploring Oregon with her dog, Leo (who is really the one in charge).

Sean Higgins, Principal Consultant

Sean is a coach, speaker, author and consultant specializing in evaluating cybersecurity programs. He has worked in information technology for over 35 years with a specific focus in cybersecurity for almost 30 of those years.

From 2003 to 2022, Sean was the CTO and Co-founder of Herjavec Group. Robert Herjavec, in his Canadian Best Selling book, “Driven” described me as “the smartest guy I ever met.”

These days, organizations contact Sean when they either need advice on how to solve technical problems and evaluate technological solutions, or they are looking for assistance with the direction their company’s security program is heading. A specialty of his is helping CISOs and senior management evaluate and have confidence in their security programs.

Sean is also passionate about helping millennials in tech balance having great experiences at work while they live their lives fully. He has work with several universities, like University of York’s Career Mentorship Program.

He is also a member of the Case Alumni Association Scholarship Committee where Sean has had the honor of granting millions of dollars in scholarships to junior/senior STEM students.

Eric Gauthier, Principal Consultant

Eric brings 26 years of experience to SideChannel from primarily SAAS and e-commerce marketplaces, like Wayfair.com. He has extensive experience implementing security, privacy and compliance frameworks such as NIST CSF & SSDF, ISO 27001, SOC2, PCI-DSS, and GDPR. Eric’s deep technical understanding of infrastructure, cloud

computing, and software development allow him to work effectively at the intersection of security, IT and engineering and drive the adoption of DevSecOps.

“I’m most interested in embedding security into the culture and practices of the places where I am.” says Eric. “Think about your car. You no longer think about locking the doors as the car is now designed to lock the doors for you and the brakes are simple to use despite being incredibly complicated technology. This is what I’m out to attain for my clients, security that is easy to use and baked into the regular business workflow,” shares Eric.

Eric holds a BS in astronomy and astrophysics from Centre College, holds a CISSP certification, has participated in CISSP exam writing workshops, and is a member of both Infraguard and the Cloud Security Alliance’s DevSecOps Working Group. He lives near Boston with his wife and children. In his spare time, Eric plays and coaches ice hockey so, if he’s not in the office, he’s probably at the rink.

Evan Millman, Senior Security Consultant

Evan Millman is a seasoned professional with over 10 years of experience in Information Security. He has worked in many different positions within Information Security from Governance, Risk, and Compliance, to more technical Security Engineering roles. Evan has worked with in many different industries including telecommunications, legal, banking, and fintech.

Evan also works as an Adjunct Professor for Yeshiva University where he developed and teaches an introduction to Cybersecurity and Computer Networking course for their master’s in cybersecurity program.

Evan received his bachelor’s degree in Social Sciences from SUNY University at Buffalo and his master’s degree in Cybersecurity from the University of Delaware. Evan also holds several technology and security certifications, including Certified Information Systems Security Professional (CISSP), Cisco Certified Network Associate (CCNA) Routing and Switching, CompTIA Security+ and CompTIA Network+.

Evan is happily married to his wife Nikki, and they live together along with their son, Ryder, in Manhattan. When not working, teaching or spending time with his family, Evan can be seen running in Central Park, at a Yankees game, skiing out west, or out in the city enjoying live music.

Matt Klein, Principal Consultant

Matt brings over 25 years experience as an IT and Information Security professional to SideChannel. Matt's skills developed from his time as a leader covering operations and architecture for areas including IT infrastructure and information security in the healthcare and telecommunications industries. He holds the industry standard CISSP, CISA, CDPSE and CCSK certifications and is highly proficient at creating high-performing organizations by focusing on three elements of success: people, process, and technology.

Matt's training includes time at Anthem, where he focused on the response to the well-known 2015 data breach.

Initially, Matt helped lead incident response to minimize the impact of the breach. However, Matt's role quickly turned to strategy, where he helped develop a massive breach response project plan that amounted to over \$130M of spend and more than 80 new associates hired across multiple Information Security teams.

Matt's leadership played a significant part in making Anthem's Information Security program a leader in the healthcare payer space.

Matt is a native of Philadelphia, PA where he received his bachelor's degree in accounting from La Salle University. He currently resides just outside beautiful Charleston, SC. In his spare time Matt enjoys baseball and spending time with his family.

Scott Daitzman, Principal Consultant

Scott Daitzman is an IT and cybersecurity executive with 35 years of experience helping companies to maximize their investment in technology to enhance business processes. Most recently, he served as the Chief Information Security Officer (CISO) at NVR, Inc. Headquartered in Reston, Virginia, NVR is one of America's leading homebuilders providing customers with quality homes and mortgage services. Prior employment included stints at Freddie Mac and in government consulting.

Scott is a seasoned IT professional with diverse experience ranging across Information Security, Application Development, Networking, IT Operations, Technical Architecture, Cloud Computing. He effectively leveraged this background when he accepted the challenge to become NVR's first CISO where he built an expanded Security Team, established valuable outsourcing partners, and led the development and implementation of mature cybersecurity processes, governance and tools to mitigate risk to the company.

Scott was awarded a Bachelor of Science degree in Commerce from the University of Virginia and holds the Certified Information Systems Security Professional (CISSP) certification.

Mike Waters, Principal Consultant

Mike Waters has more than 20 years broad experience in information technology and cyber security. As a CISO, he built the cyber security defenses for a major global defense and intelligence contractor from the ground up. He has provided strategic and tactical consulting for multinational defense contractors, manufacturers, law firms, and software companies.

Mike is particularly skilled in helping clients achieve both regulatory compliance and real security. He has led and managed teams of managers, consultants, incident responders and analysts.

He has a Masters Degree in Computer Science from Johns Hopkins University and holds a CISSP certification.

Scott Combs, Senior Developer

Scott has been in Computer Science for over three decades, working on various avenues of study, ranging from prepress technologies, CGI, medical, and cryptography. His work ranges from blood-gas analysis, RSA authentication, and episodic tracking for Duke University Medical to plugins for Adobe, QuarkXPress, and Pixar Renderman.

He has many other interests than Software Engineering, such as Classical guitar, fine arts, graphic design, and writing. Currently, he has seven novels available on Amazon and Audible.

Jon Reed, Sales Development Representative

Jon brings over 10 years in the armed forces experience to SideChannel. Transitioning from global law enforcement into sales is his current mission.

Jon joins us as the company's first dedicated sales development representative and brings strong empathy and interpersonal skills to the role. Contact Jon to learn more about Enclave; SideChannel's first software product.

Lia Valentine, Executive Assistant

Lia brings over 15 years experience to SideChannel education, insurance and healthcare. She earned her BA from Framingham State University in Massachusetts, where she currently resides.

In her spare time Lia enjoys art and design. In her professional capacity, Lia enjoys being the point person and knowing where things are in order to help others find their way.

Jerod Brennen, Principal Consultant

By day, Jerod Brennen (Founder & Principal Consulting, Brennen Consulting) is a strategic advisor, virtual CISO, public speaker, and storyteller.

By night, he is a husband, father, writer, filmmaker, martial artist, musician, and gamer. It is fair to say that he has earned every gray hair in his beard, having spent his career fulfilling infosec roles in consulting, higher education, retail, public utilities, and technology.

Jerod loves to share what he has learned over the years every chance he gets: at local and regional professional meetings, at larger conferences, and online via blogs and podcasts. He has published multiple online information security courses with Pluralsight and LinkedIn Learning, and he also teaches courses in person, both domestically and internationally.

He brings a unique combination of perspective and experience to the table when helping organizations build and improve their cybersecurity programs, focusing on the business value of an effective, efficient, forward-thinking cybersecurity program.

At the end of the day, Jerod just wants to help folks get one step closer to doing what they want to do securely. You are welcome to connect with Jerod on LinkedIn!

Stephen Dye, Principal Consultant

Stephen M. Dye is a published author and cyber security professional who helps organizations operate more securely and safely through his expertise in architectural risk analysis, threat modeling, secure code development lifecycle, Cyber frameworks and Federal Government standards. Stephen was the CISO for NTT DATA Federal, a contractor to the DoD and Intelligence Community. Stephen also held various senior leadership positions at commercial and federal contractors to include Synopsis, DRT, Inc, Tapestry Technologies, Accenture and Booz Allen supporting Tier-1 banks, Insurance companies, the DoD, DoJ, USDA and FDA. Stephen authored two books on secure software development and GPS and Machine to Machine (M2M)

communications. Stephen authored and published the DoD's Secure Technical Implementation Guide (STIG) for the AirWatch Mobile Device Manager (MDM) and a Security Requirements Guide (SRG) for developing Mobile Apps for which a whitepaper was also published by Elsevier. Stephen earned his Bachelor's Degree in Electrical and Electronic Engineering from Bromley College of Technology in Kent, England, is C|EH, CompTIA Security+, ITIL V3, IC Agile and Scrum Manager certified. Stephen also obtained certificates from the Johnson school of business at Cornell with a Certificate in Executive Leadership in 2011, and an MIT Honor Code Certificate for Cybersecurity: Technology, Application and Policy, in 2015.

Terry Chapman, Principal Consultant

Terry Chapman is an IT and cybersecurity executive with over 35 years of experience building, operating and securing IT systems. During his career with the Wolseley PLC group, Terry has been a developer, managed operations teams, built and managed enterprise architecture teams, and created and managed cybersecurity programs. He has deep technical experience in Information Security Architecture, Networking, and Security Operations. He has extensive experience with security, privacy, and compliance Frameworks, such as NIST CSF, NIST 800-171, ISO 27001, PCI-DSS and GDPR.

Terry believes that a risk-based approach is required to create security programs that scale and are adaptable to changing conditions. While CISO at Wolseley PLC, he used this approach to build a security program that spanned 20+ companies across the US, Canada, and Europe. At that time Wolseley PLC group revenues were \$16 Billion. The individual companies ranged in size from 100 employees to over 30,000.

Terry holds the Certified Information Systems Security Professional (CISSP) certification.

Patrick DuBois, Security Engineer

Patrick Dubois has over ten years of IT experience. He began his career as a Help Desk Technician and worked his way up to become a Senior Security Engineer. Patrick Dubois has worked for multiple companies such as Freedom Mortgage, Princeton University, Billtrust, and Novo Nordisk, helping build and implement different technologies to keep companies safe and secure. He has managed Endpoint and Email Security, Incident Response software, and IT Security Assessments. His hands-on experience allows him to communicate the needs for the implementation process. Patrick is eager to fulfill his role as Security Engineer at SideChannel to guide our clients to implement their cybersecurity program, and at the same time equipped to fight against cyber-attacks. Patrick has a bachelor's degree in Sociology from The College of New Jersey and a master's degree in Information Systems Management from Walden University.

Ramsey Williams, Principal Consultant

Ramsey has more than 15 years of experience leading and driving cybersecurity programs within both investor-owned and public utilities. He has extensive experience with risk management, security, and compliance frameworks, such as NIST RMF, NIST CSF, and NERC-CIP.

Previously, Ramsey has gained experience as the CISO for Energy Utility, Regional Water Authority, and a Wastewater Utility, including GE Power Services, a global GE tier 2 business focused on operational environments and industrial control systems (ICS) with revenue of \$9 billion annually.

Ray McDonald, Principal Consultant

Over the past 20 years Ray McDonald has worked developing comprehensive cyber security programs in the financial and retail verticals. He is an accomplished results-driven senior security leader with multi-faceted information technology and operations experience. He is a proven security professional and leader of security teams and programs within both Data Center and Cloud Service environments. He has deep, technical experience in Information Security Architecture, Networking and Segmentation, and Security Operations. He has compliance expertise on the application of NIST, GLBA, SOX, CCPA/CPRA, and PCI-DSS and served as a Principal Consultant for ZENSAR/Akibia Technologies as a Qualified Security Assessor (QSA) performing PCI-DSS assessments and audits.

He has most recently served as Senior Director/Deputy CISO at Dick's Sporting Goods where he worked to hire and build the Information Security Program over an 8-year period. As a Senior Director he was directly responsible for the evaluation and implementation of security tooling, demand and capacity requirements, budget management, as well as serving as an interface to internal leadership and the Board of Directors for security integration in support of Dick's Sporting Goods business objectives. He is skilled at guiding both technology and business professionals through the complexities of security architectures, and engineering security solutions to ensure metric driven, repeatable information security programs.

Shannon Lo Ricoo, Project Management

Shannon is based in California and has worked extensively as a project leader and manager for various Aid organizations globally. He is accustomed to working in remote and sometimes precarious environments. Whilst leading and completing projects in a timely manner. He has a background in Logistics and IT Systems Administration. As Project Management at SideChannel, Shannon strives to facilitate and generate capacity for our clients to reach their compliance and security goals by leading the security

meetings, updating risk and issue logs, providing regular project updates, and orchestrating security changes required.

Dele Owoye, Project Management

Mr. Dele Owoye has over five years of experience delivering successful projects of varying sizes and complexity in IT and Cybersecurity. He began his career as an IT Business Analyst and evolved into the cybersecurity Project Manager role within a short period, having delivery responsibility of critical, high visibility initiatives. He has experience successfully implementing endpoint, detection, and response (EDR) solutions, email security platforms, and an incident response platform to name a few. Dele has a demonstrable understanding of key IT operations, cybersecurity, and business functions. Dele is passionate about leading project teams to deliver top-notch results, having keen attention on schedule, cost, and seamless delivery. He fosters an environment of teamwork and discipline in execution details while maintaining morale and overseeing performance. His strong communication and client service skills lead to the achievement of project goals. Dele is a graduate of the University of Connecticut with a Bachelor of Arts in Economics and holds the Certified Business Analysis Professional (CBAP), Kanban Management Professional (KMP), and Project Management Professional (PMP) certifications.

Chris Covell, Principal Consultant

Chris has nearly 30 years of experience in technology, operations, and leadership positions with a focus on Cyber Security. Most recently he held the position of CIO & CISO at Absolute software working closely with customers and partners. Previously, he held several executive roles within the retail, financial services, and securities industries.

Before Absolute, Chris served as Chief Information Officer at Boston Pizza where he managed the entire IT infrastructure and security functions. He also held executive roles at Best Buy, Indigo, and spent 10 years in senior leadership positions at TD Bank/TD Securities.

As Principal Consultant at SideChannel, Chris's expertise in leading IT transformation driven by changes to business strategy, security, and compliance requirements, assures superlative support to our clients.

Sean K. Lowder, Principal Consultant

Sean K. Lowder has been a cyber security evangelist and practitioner in the industry for 20+ years. He has extensive experience building business-savvy cyber security programs that meet risk reduction requirements as set by the company. He has various industry certifications, including Certified Information Security Manager, Certified Information

Systems Auditor, Certified in Risk and Information Systems Control, Certified Information Systems Security Professional, and others.

Mr. Lowder has extensive experience in preparing for SOC1, SOC2, HIPAA, PCI DSS, Hitrust and financial auditing for all information security areas. He specializes in the maturation of the risk and compliance management practices and development of a strategic plan and technology roadmap for all security technologies and practices.

Lauren Jones, Marketing Director

Lauren is a communications expert helping brands build and retain an audience. She works to do this in a way that is both meaningful and measurable, because impact matters. Lauren brings a decade of experience and a healthy dose of curiosity to SideChannel's marketing efforts.

She is a trained journalist turned communications professional and digital native. Prior to joining SideChannel, Lauren worked with Twitter, the City and County of San Francisco, and other public and private sector companies to move their messages.

Lee Yowell, Sales Director

Lee Yowell is a proven and dedicated sales professional with over 20 years of sales and management experience. As Sales Director at SideChannel, Lee is committed to developing the most efficient and effective action plan for each of his client's unique needs. Lee holds a Bachelor of Arts in Social Science and a Master of Science degree in Organizational Management. He lives in Portland, IN with his wife Bridget (his high school sweetheart) and four children. In his free time, he enjoys woodworking, reading and traveling abroad.

Trent Bowling, VP, Sales

Trent brings over 10 years of sales experience to SideChannel. Trent is an expert in leading and growing revenue departments from the ground up. He is passionate about building and scaling world class sales organizations.

As the Sr. Vice President of Sales, Trent is responsible for all revenue generating teams at SideChannel. When he's not working, Trent enjoys fishing, skiing, and being outdoors with his wife and three children in Boise, ID.

Bill Roberts, CISO

For the last 25 years Bill Roberts has built out a comprehensive cyber security programs and continued as a leader in all aspects of information technology within the Life Sciences sector. He has extensive experiences with security, privacy, and compliance

Frameworks, such as NIST CSF, HIPAA, SOX ITGC and GDPR. In addition, he has participated in 10+ M&A due diligence and integration projects including 2 divestitures of company assets.

He has most recently served as the VP, IS & CISO for Hologic, Inc a global medical device company where he established Hologic's Cyber Security and IT Compliance Programs. In addition, he led the Infrastructure Services, International IS and served in IS Divisional Leadership role for the Surgical Division.

Previously to Hologic he was VP of IS for Cytoc Corporation which was acquired by Hologic in October 2007. At Cytoc he managed Global IT as the company grew from 140 employees to over 1500 and revenue of \$40 million to over \$750 Million.

Miguel San Mateo, EVP

Miguel is a management consultant and security practitioner with over 2 decades of experience, he also recently led business intelligence and enterprise security efforts at a large healthcare system based in the Pacific Northwest. Most recently, he was involved with a healthcare start-up in the medical device and services segment.

Miguel is a Board Advisor (Board Member Emeritus) of the San Francisco Bay Area InfraGard Chapter after he served on the Board of Directors from 2018-2019. Miguel was also previously the Chapter President and served on the Board of Directors of the Oregon InfraGard, a partnership between the FBI and the private sector, which aims to prevent, detect, mitigate and investigate attacks on the nation's financial infrastructure and other critical infrastructures, and is also a member of the US Secret Service Electronic Crimes Task Force (USSS ECTF) established in 2001 with the USA Patriot Act, with the common purpose of the prevention, detection, mitigation, and aggressive investigation of attacks on the nation's financial and critical infrastructures.

Joe Klein, EVP

Joe Klein is a cybersecurity executive with 20+ years of experience working to improve the overall security posture of organizations and ensure the confidentiality, integrity, and availability of IT infrastructure. Seasoned at serving as a trusted advisor to senior executives, Mr. Klein is skilled at assessing cybersecurity maturity, long-term strategic planning, security product evaluations, project management, incident response planning (IRP), data protection, identity & access management, and security awareness training.

He has previously served as CISO for the financial technology SasS company, Billtrust, as well as the industrial battery manufacturing firm, EnerSys.

Mr. Klein has earned a Master's Degree in Cybersecurity from the University of Delaware, a Masters Degree in Information Systems from Drexel University and holds both CISSP and PMP certifications.

David Chasteen, EVP, Marketing & Sales

David has been a leader and communicator in national security and information security for two decades, with a particular focus on NIST framework, critical infrastructure security and advanced threat intelligence. He has built best-in-class, collaborative programs at local, federal and nonprofit institutions and has a passion for community service, change leadership and fostering inclusive organizational cultures.

David was most recently the CISO for the San Francisco Police Department and previously served as the Executive Officer of the CIA's Covert Action Staff, a CTO at L-3 MPRI and a founding member of Iraq and Afghanistan Veterans of America. He was technical consultant for Amazon's Jack Ryan.

Ryan Polk, Chief Financial Officer

Ryan brings over 10 years of responsibility for full p&l ownership and 15+ years of international business experience to SideChannel. He has delivered growth, integration, and turnaround results to founder-owners, private equity firms, and public companies with revenues between \$80M to \$4B.

He identifies new business insights by analyzing transaction details and motivates his peers and employees to use the insights to deliver greater results. Starting with an analytical and finance platform, Ryan built a well-rounded skill set by adding strategic planning and employee engagement.

Ryan earned his BS from Purdue, and commits his spare time to a number of volunteer causes improving the health, intellect and life outcomes of elementary and middle school-aged children.

Nick Hnatiw, CTO

Nick has more than 15 years of experience creating technologies spanning network security to artificial intelligence and robotics. He has served as the founder, majority owner and CEO of a network security firm and as a technical director within US Cyber Command. As CTO, Nick is responsible for the creation of repeatable processes and to drive the technical direction of the technologies.

Brian Haugli, CEO

Brian has been driving security programs for two decades and brings a true practitioner's approach to the industry. He creates a more realistic way to address information security and data protection issues for organizations. He has led programs for the DoD, Pentagon, Intelligence Community, Fortune 500, and many others. Brian is a renowned speaker and expert on NIST guidance, threat intelligence implementations, and strategic organizational initiatives.

Brian is the contributing author for the latest book from Wiley, "[Cybersecurity Risk Management: Mastering the Fundamentals Using the NIST Cybersecurity Framework](#)".

Lastly, he is a professor at Boston College, in the Woods College of Advancing Studies, Master's Program in Cybersecurity.